Women, Homelessness, COVID-19: An empirical study on the situation of homeless women in Vienna

Klara Lehner

WU Vienna University of Economics and Business Master thesis supervised by A. Österle, Institute for Social Policy

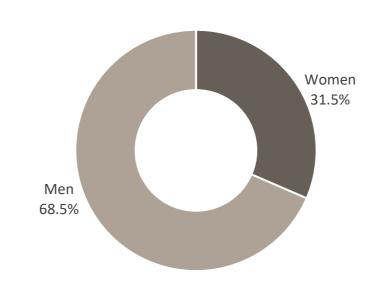
Objective

To analyze the impact of the pandemic on homeless women in Vienna, taking into consideration:

- how support services for homeless women were affected
- whether certain gaps in the service system existed before the pandemic
- how the pandemic affected gaps that may exist already

To increase the very limited amount of research on women's experiences of homelessness

19,450 Persons registered as homeless in Austria, 2021



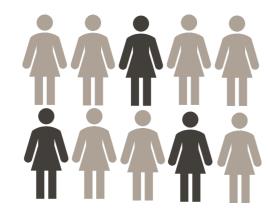
Method

Guideline-based in-depth interviews with four representatives of organizations involved in the assistance to homeless women in Vienna

Results

Exacerbation of risk factors of women's homelessness:

- Negative socio-economic effects (e.g., loss of income or employment, increased demand for (unpaid) care work) disproportionately affected women and especially those at risk of poverty, or those living in poverty already
- Increased potential for conflict and risks of genderbased violence, a leading cause of women's homelessness



One in three women between the ages of 18 and 74 in Austria has experienced physical and/or sexual violence from the age of 15

A support system not suitable for a heterogeneous target group:

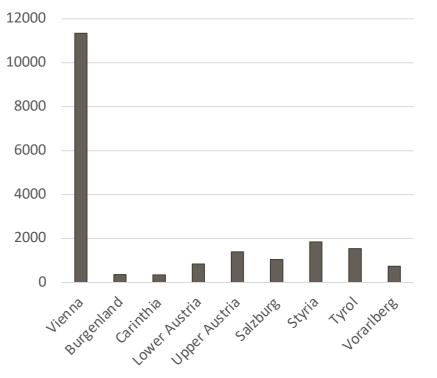
Homeless women in Vienna face a matrix of overlapping, mutually exacerbating problem situations (e.g., experiences of gender-based violence, (severe) mental health disorders, missing residence status). The current assistance network in Vienna is not able to adequately address the heterogeneity of its target group.

- Bureaucratic hurdles for homeless women with experiences of gender-based violence; homelessness, rather than experience of violence decisive for care. Only short-term refuge in a women's shelter possible, facilities for homeless women unable to adequately address the experiences of violence
- Facilities for homeless people in Vienna lack resources to provide appropriate care for women with severe mental health disorders, mental health issues can act as a barrier to or reason for exclusion from adequate care
- Official residence status is required to claim benefits and to receive services within the assistance to homeless people in Vienna, especially concerning long term housing options

Pandemic as a burning glass on existing shortcomings:

The pandemic did not lead to the creation of new gaps within the assistance network but acted like a burning glass on existing shortcomings

Registered homelessness in Austria by federal state, 2021



References

Statistik Austria (2023). Wohnen 2022. Zahlen, Daten und Indikatoren der Wohnstatistik. https://www.statistik.at/fileadmin/user_upload/Wohnen-2022_barrierefrei.pdf Statistik Austria (2022). Geschlechtsspezifische Gewalt gegen Frauen in Österreich. Prävalenzstudie beauftragt durch Eurostat und das Bundeskanzleramt.