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### MAKING THE SHIFT

youth homelessness social innovation lab

Through it's *Demonstration Projects*, Making the Shift offers a space to develop, refine and test four preventive interventions, including Family and Natural Supports, Youth Reconnect, Upstream and Housing First for Youth in real time in 15 cities across Canada.





At the same time, these models are undergoing rigorous research and evaluation in order to both strengthen the service delivery, and therefore ensure the best possible outcomes for young people and their families, but also to contribute to the body of knowledge generated by the MtS Youth Homelessness Social Innovation Lab

### **Research and Evaluation:**

- Qualitative and quantitative methods
- Outcomes tied to service and supports
- For HF4Y Randomized Control trial

- Developmental / Process Evaluation
- Participant Level Outcomes Evaluation
- Indigenous led evaluation (Endaayaang)

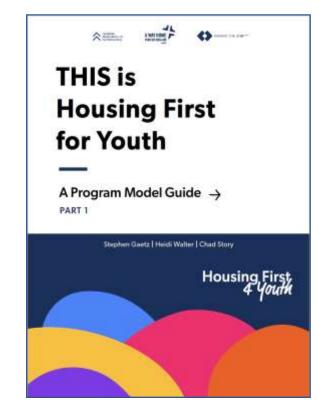


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## Housing First for Youth promotes housing stabilization, wellbeing and social inclusion.

### The core principles of HF4Y include:

- 7. A right to housing with no preconditions
- 2. Youth choice, youth voice and self-determination
- 3. Positive youth development and wellness orientation
- 4. Individualized, client-driven supports with no time limits
- Social inclusion and community integration



### Models of Accommodation

for Housing First for Youth



### Areas of supports to enhance HOUSING STABILIZATION for Housing First for Youth

0 0 × × 2. HEALTH & WELL-BEING **1. HOUSING 3. ACCESS TO INCOME** SUPPORTS & EDUCATION

4. COMPLEMENTARY SUPPORTS

**5. SOCIAL INCLUSION** 

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# Housing First 4 Your

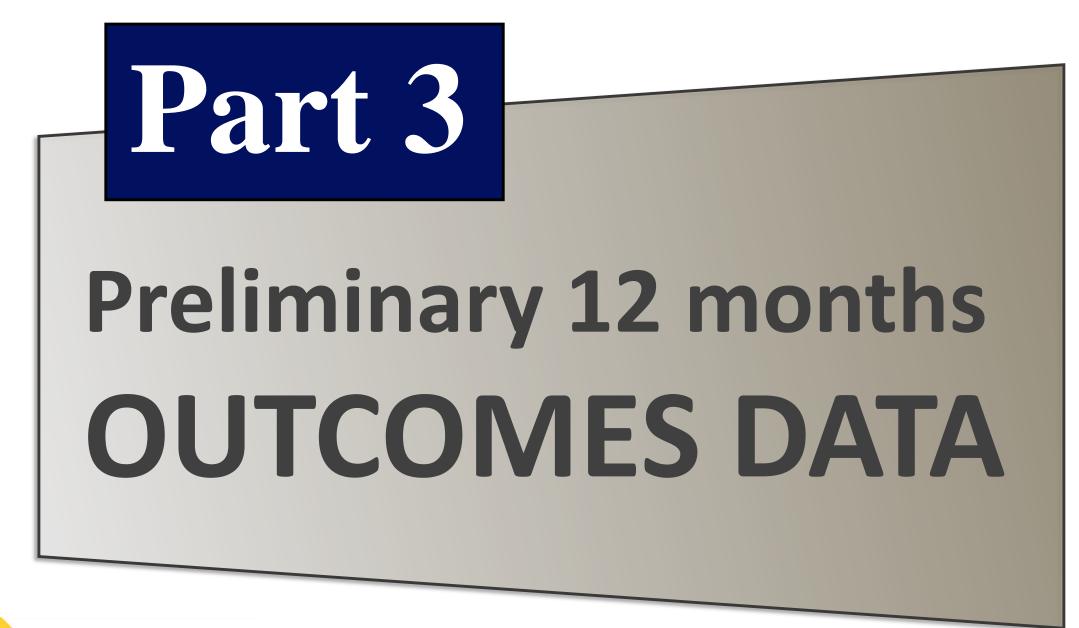


Currently homeless youth



Early Intervention: youth leaving care 3

ENDAAYAANG Supporting Indigenous youth



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# HF OUTCOMES AREAS







1. HOUSING SUPPORTS

2. HEALTH & WELL-BEING

3. ACCESS TO INCOME & EDUCATION



**5. SOCIAL INCLUSION** 

#### 5. Social inclusion

Young people have:

- Built and/or reconnected to natural supports
- ✓ Enhanced family connections
- Enhanced connections to communities of young person's choice
- Increased access to necessary non-medical services
- ✓ Addressed legal and justice issues
- Strengthened cultural engagement and participation
- Engaged and participated in meaningful activities

#### 1. Housing stability

Young people have:

- Obtained housing
- ✓ Maintained housing
- Enhanced knowledge and skills regarding housing and independent living
- ✓ Reduced stays in emergency shelters

#### 2. Health and well-being

Young people have:

- Enhanced access to services and supports
- Improved health
- ✓ Food security
- Improved mental health
- Reduced harms related to substance use
- ✓ Enhanced personal safety
- ✓ Improved self-esteem
- ✓ Healthier sexual health practices
- ✓ Enhanced resilience

#### 3. Education and employment

Young people have:

- Established goals for education and employment
- Enhanced participation in education
- ✓ Enhanced educational achievement
- Enhanced participation in training
- ✓ Enhanced labour force participation
- Improved financial security

4. Complementary supports

Young people have:

**4. COMPLEMENTARY SUPPORTS** 

- ✓ Established personal goals
- ✓ Improved life skills
- Increased access to necessary non-medical services
- ✓ Addressed legal and justice issues

# **Randomized Controlled Trial**

Group 1: Receiving Housing First for Youth intervention

> Group2: Treatment as Usual (TaU) - *NOT* receiving the intervention.

### Data Analysis prepared by:

Cora MacDonald - Research Manager HF4Y Ottawa site

Melanie Lusted - Research Manager HF4Y Toronto site

Ahmad Bonakdar, Managing Director of Research, Making the Shift Demonstration Projects

Emmanuel Banchani, Post Doctoral Fellow, Canadian Observatory on Homelessness

2018	2019	2020	2021	2022	2023	2024	2025
Data Collecti	on						
11	İ	<b>12 months</b> (100% completed)	<b>24 months</b> (73% completed)	<b>36 months</b> (49% completed)	<b>36 / 48 months</b> (** 100% completed)	1	Ottawa
<b>Feb</b> Recruitment begins	Mar Last participant recruited	Aug	Mar	May In progress	Apr	- - - - - - - - - - - - - -	
Recruitment begins <b>Sep</b>		Last participant recruited Mar	Mar	In progress <b>Mar</b>	Apr	Sep	
•	-       	Ť	<b>12 months</b> (97% completed)	<b>24 months</b> (51% completed)	24 / 36 months (** 100% completed)	<b>36 / 48 months</b> (** 100% completed)	Toronto
		Pandemic starte	ed				

	TOTAL		HF4Y		TAU					
AGE										
18 or younger	35.8%	(N=53)	37.0%	(N=27)	28.0%	(N=21)				
19-21	56.1%	(N=83)	53.4%	(N=39)	58.7%	(N=44)				
22 or older	11.5%	(N=17)	9.6%	(N=7)	13.3%	(N=10)				
GENDER*										
Male	50.0%	(N=74)	46.6%	(N=34)	53.3%	(N=40)				
Female	42.6%	(N=63)	47.9%	(N=35)	37.3%	(N=28)				
Trans	6.8%	(N=10)	5.5%	(N=4)	8.0%	(N=6)				
Other	5.4%	(N=8	4.1%	(N=3)	8.0%	(N=6)				
SEXUAL ORIENGATION										
LGBQT2S+	44.6%	(N=66)	38.4%	(N=28)	50.7%	(N=38)				
Heterosexual/Straight	55.4%	(N=82)	58.9%	(N=43)	52.0%	(N=39)				
Other	2.0%	(N=3)	4.1%	(N=3)	0.0%	(N=0)				
COUNTRY of ORIGIN										
Canada	76.4%	(N=113)	71.2%	(N=52)	81.3%	(N=61)				
Outside Canada	23.6%	(N=35)	28.8%	(N=21)	18.7%	(N=14)				
ETHNO-RACIAL BACKGROU	ND									
Indigenous	8.8%	(N=13)	9.6%	(N=7)	8.0%	(N=6)				
Black	36.5%	(N=54)	43.8%	(N=32)	29.3%	(N=22)				
White	37.8%	(N=56)	35.6%	(N=26)	38.7%	(N=29)				

\* Participants were asked to select all gender options that apply so total reflects this

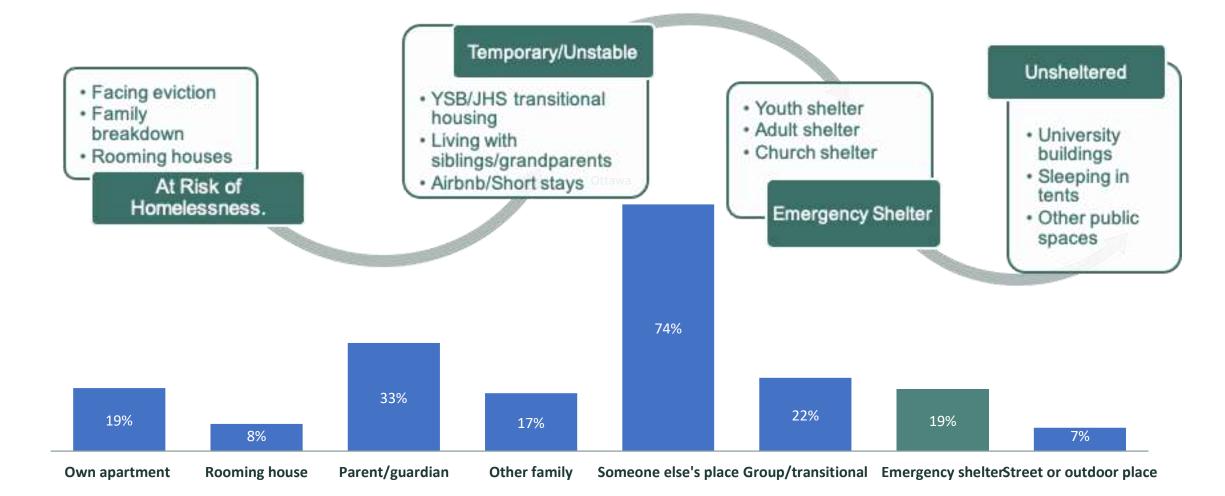
Table 1

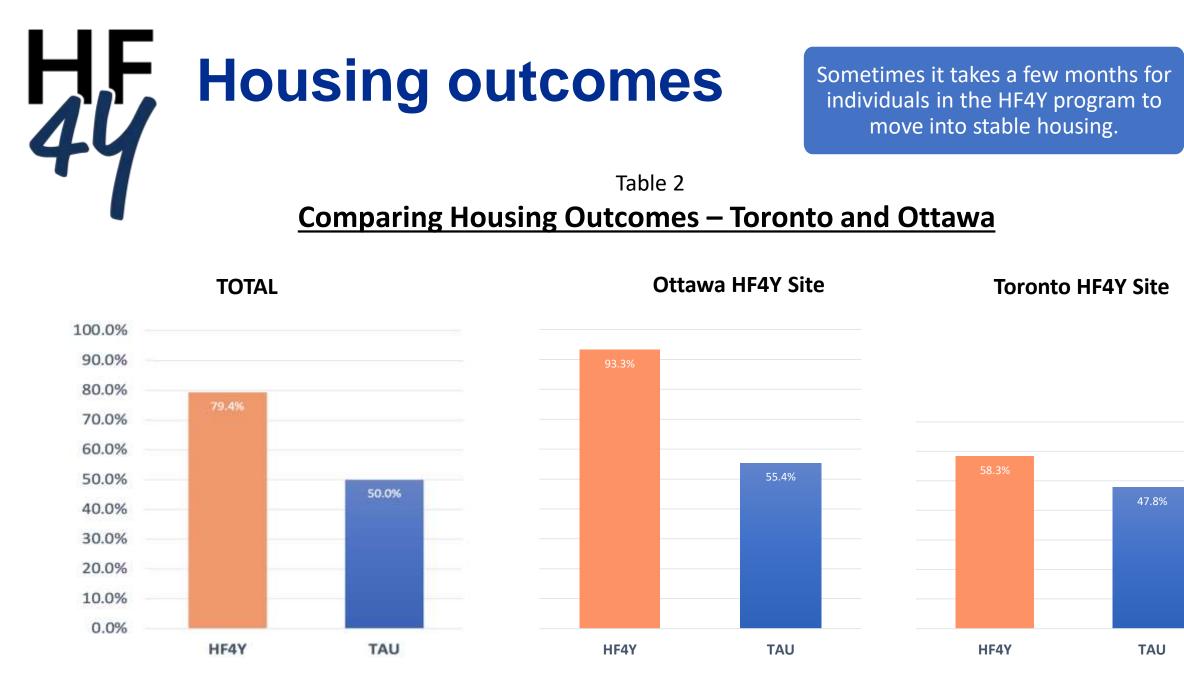
Demographics

### Housing history at baseline

Figure 2 below shows the different types of place youth (N=86) stayed in the previous six months.

For many youth, homelessness is not a static state, but a fluid experience, where one's accommodations and options may shift and change quite dramatically and often.





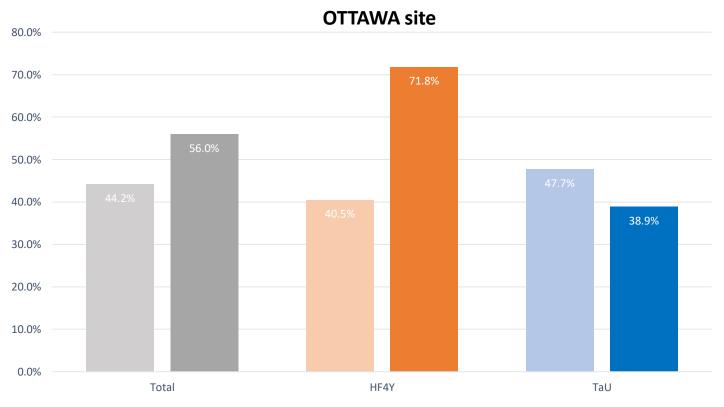
"My worker from Free2B has helped me a lot. Like, whenever I went any place to give in, like an application, like they'll think of me, like oh, you're too young, or we don't want to accept you because of your age. But this apartment, she actually came with me to go speak to the landlord and they said the same thing and she said that they're not allowed to do that. They have to accept my application. So – and then when they accepted it they took me in."

(Participant 2031)



# **EDUCATION Outcomes**

#### Table 3 HF4Y group participation in education – Baseline vs. 12 months



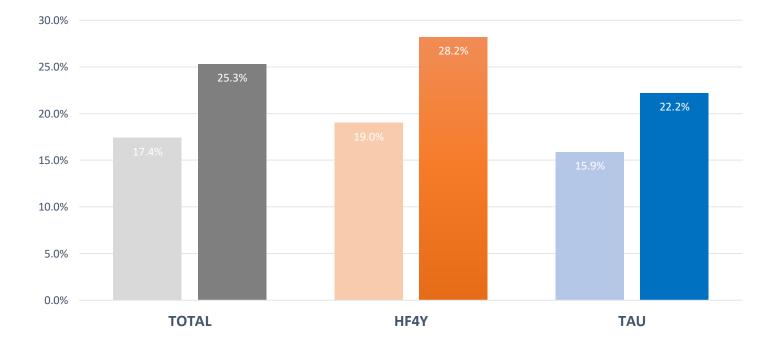


Column 1 – Baseline TOTAL N= 86 HF4Y N=42 TAU N=44 Column 2 – 12 months TOTAL N= 75 HF4Y N=39 TAU N=36 "My worker helped me get in contact with a peer support worker, which helped a lot. She also helped me apply for school. I wasn't really sure on the whole process, but she got me in contact with someone that was able to help. She also helped me get into contact with a therapist. I don't think I would have been able to do that myself. (Participant #1004)

# **EMPLOYMENT Outcomes**

Table Bable 4

#### Labour Force participation – Baseline vs. 12 months

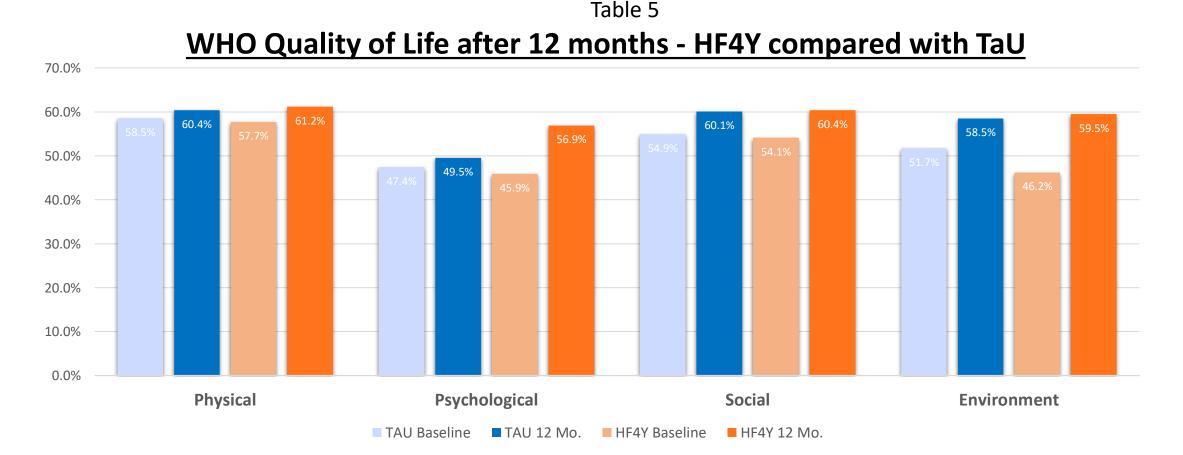


**OTTAWA** site

Column 1 – Baseline TOTAL N= 86 HF4Y N=42 TAU N=44 Column 2 – 12 months TOTAL N= 75 HF4Y N=39 TAU N=36

# **Quality of Life Outcomes**

In conducting this research, and based on learning from the At Home / Chez Soi study, impact in other outcomes areas including health status and social functioning were generally thought to be outcomes that would be more likely to emerge in the second year of the study.

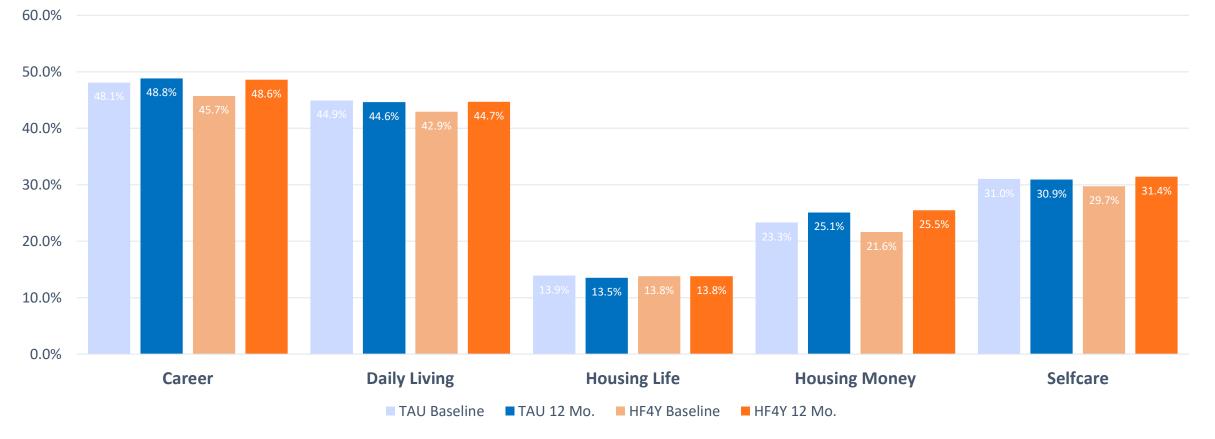


"She's absolutely amazing and I'm really glad I have been able to have her as a case worker. She's made sure that I have what I need and that I understand my responsibilities kind of in general, whether it's with work or my apartment, or in the program itself. Yeah, I don't think any of what I've done or any progress I've made would have been possible without having my case worker or being a part of the program." (Participant #1004)



Table 6

#### Youth Life Skills Assessment (YLSA) after 12 months - HF4Y compared with TaU



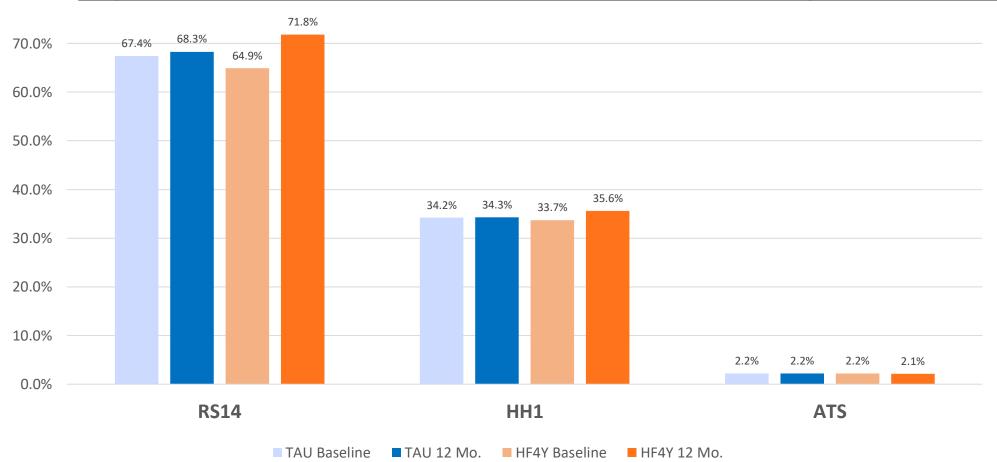
Youth Life Skills Assessment (YSLA)

"At first, I just tried to just figure it out myself and that didn't work out at all. I was like broke by the end of the week and then I had to wait another week for a paycheck, but [HF4Y worker name] taught me a lot about saving. Gave me like good budget ideas." (Participant #1049)

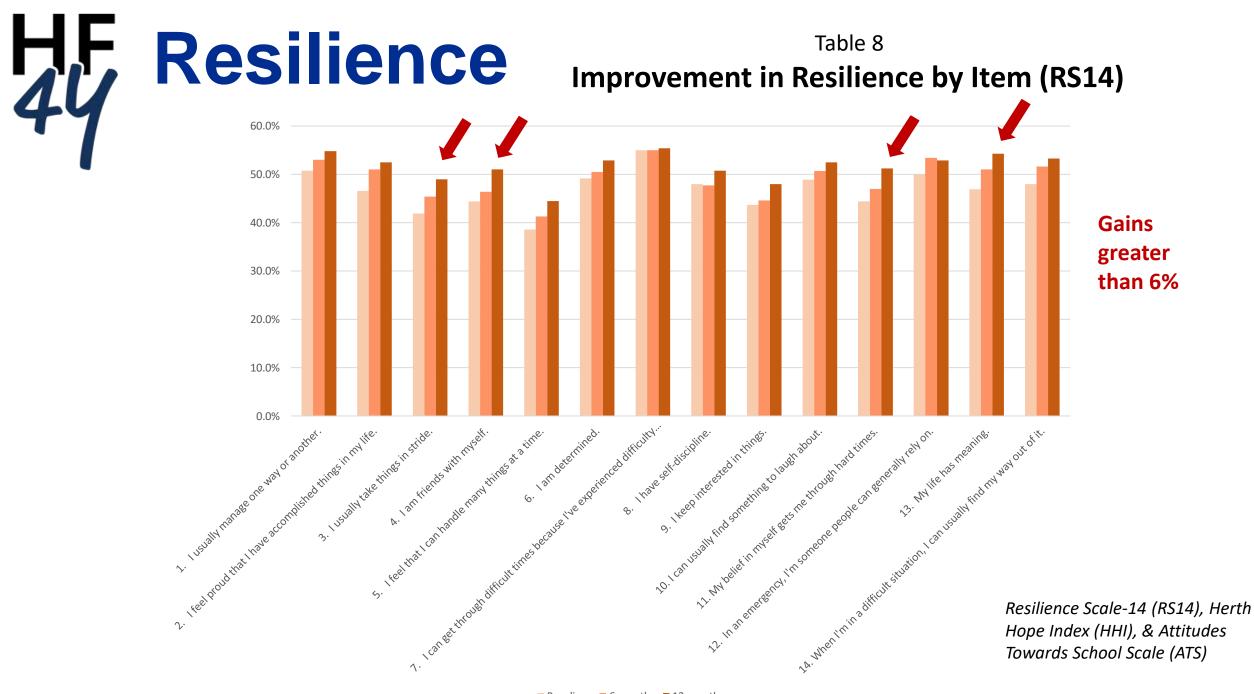


Table 7

#### 80.0% Improvement in Resilience after 12 months - HF4Y compared with TaU



Resilience Scale-14 (RS14), Herth Hope Index (HHI), & Attitudes Towards School Scale (ATS)



**Researcher:** What has helped you to keep your housing?

**Researcher:** OK. What are the challenges to keeping your housing?

**Youth:** The Housing First Program, that's the only answer.

**Youth:** If the Program gets pulled then I don't know what I'm going to do, that's my only challenge.

# HF4Y Fidelity Review

### **Choice Over Range of Housing Options**

- Possible Score: 28
- > Program Score: 24

### Choice Over Range of Supports

- Possible Score: 60
- Program Score: 46

### Separation of Housing and Supports

- > Possible Score: 28
- > Program Score: 28

### Service Philosophy and Practice

- Possible Score: 24
- > Program Score: 16

### **Program Features**

- > Possible Score: 28
- > Program Score: 24



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# Critical Lessons from the Making the Shift **Demonstration Projects**

regarding Social Innovaion



## 1. Assessing Readiness for Implementation

- Articulating a common understanding of "readiness" could help identify opportunities to prepare communities prior to implementation
- Important to understand dynamics of local ecosystem, not just the readiness of the Lead Organization



# 2. Nurturing an Iterative Relationship between Research and Practice



- The cultures, values and practices of research and service organizations are profoundly different
- This was an identifiable problem not only at the community (Demonstration Project level) but also within Making the Shift
- Knowing when and how to push against the status quo is essential for seeding the ground for innovation



### 3. The Importance of TRAINING AND TECHNICAL ASSISTANCE for Building Capacity

- Organizations need support implementing policies and practices that allow programs to thrive
- This type of service delivery is new and different, requiring extensive support for supervision and case consultation
- Staff turnover in the sector means training has to be done differently



# 4. Supporting Collaboration between Systems inherently challenging

- Collaboration between Child Protection and Youth Homelessness Providers difficult to initiate.
- Commitment Gap between Leadership and Front Line.
- Building relationships, trust and commitment takes time.
- Indigenous research and practice has to be led by Indigenous peoples and knowledge



## 5. Conducting longitudinal research during a pandemic complicates things

- The Ottawa and Toronto sites started intaking participants at different times, which makes comparisons between sites more challenging.
- Measuring outcomes (and gains) much more problematic. As aa result we will extend the data collection for an additional year.
- Research methodology had to be adapted.

# **Other Key** Program Areas of Learning

- → Case management (including case loads)
- → Centrality of enhancing
  Family and Natural Supports
- → Potential of HF4Y to address needs of youth leaving care
- → Housing First for Indigenous youth



- → Continue data collection into 2023
- → Exploring AFTERCARE
- → Continue refining program models
- $\rightarrow$  Set the stage for scale

