

# THE CITY PROGRAM FOR ROMANIAN ROMA COMMUNITY



**dompokoju**













# 2016

- 22-year conflict between NGO, municipality and citizens
  - Lack of solutions and national policy
  - Over 150 people in extreme poverty and social exclusion in over 40 huts
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- + 60 000 € penalty for each hut imposed on the Municipality
  - + basic income for children 500+ (115 € per child)
  - + rats, cockroaches, cold....



# CONFLICT MANAGEMENT, PROBLEM SOLVING FACILITATION



MEDIATION BETWEEN ACTIVISTS & MUNICIPALITY

CROSSECTORAL WORKING GROUP

STAKEHOLDERS MAP

DEVELOPING A OPERATING MODEL

CONSULTATION WITH EXPERTS

RISK ANALYSIS

LITTLE FORESIGHT POSSIBLE FUTURE SCENARIOS

COMPLEX & SUSTAINABLE APPROACH



DIALOG  
RESPECT  
EQUALITY





# AIMS

1. TO RESETTLE THE ENCAMPMENT
2. COMPLEX SOCIAL INCLUSION TO MAKE FAMILIES INDEPENDENT BY THE END OF 2020







- CROSS SECTORAL COORDINATION TEAM
- STAKEHOLDERS TEAMS
- ASSISTANTSHIP
- TRAINING FLATS
  
- LOCAL SOCIAL CAMPAIGN
- DISSEMINATION AND MAINSTREAMING



# CROSS SECTORAL COORDINATION TEAM AND STAKEHOLDERS TEAMS



## LEGAL

(Police, City Guard, probation officers, lawyers, representatives of educational centers and institutions)

## EDUCATIONAL

(Government Regional Board of Education, school directors, educators, experts)

## LOCAL

(welfare center's employees, mediators, apartment owners, estate councilors, local council, managers, NGOs, volunteers),

## ANTI-BEGGING

(Police, City Guard, Curators, welfare center, City Department of Education, Restaurateurs)





# 7 PILLARS OF ASSISTANTSHIP

1. FLAT
2. HEALTH
3. DOCUMENTS
4. EDUCATION
5. PROFESSIONAL ACTIVATION
6. INTEGRATION
7. SOCIAL WELFARE FOR PEOPLE WITH SPECIAL NEEDS



# How did we build the trust?

We were serious, we were reliable, we were consistent

HOUSE OF PEACE FOUNDATION	MUNICIPALITY OF WROCLAW
1 joint meeting for Roma community, lot of <b>INDIVIDUAL MEETINGS</b> with families in office – <b>BREAKING THE ROLE OF THE LEADER, CONFIDENTIALITY</b>	Regular visits of <b>“LITTLE PRESIDENT”</b> on encampment
<b>ASSISTANTSHIP</b> – <b>BUILDING ON INDIVIDUAL NEEDS OF FAMILIES</b>	Official letter to each family
<b>GOOD &amp; BAD POLICEMAN</b> <b>PROFESSIONAL PMO + RELATION BASED BUT ASSERTIVE ASSISTANCE + CULTURAL TRANSLATOR</b>	Mobilizing uniformed and social services
<b>SIMPLE MANTRA</b> – „last winter on encampment”	„last winter” and „talk with Foundation”
<b>IMAGINATION ARTEFACTS</b> – MAP OF ENCAMPMENT, CERTIFICATES	<b>The Center For Families In Crisis as an option</b>
Reliability + <b>ALLIED NETWORK OF STAKEHOLDERS TEAMS</b>	<b>CONSISTENT</b> with Foundation



# How did we build the trust?

## Satisfaction of first displaced families







## TRAINING FLATS- TERMS OF COOPERATION

1. Sign the contract
2. Demolish your huts
3. Children must go to school
4. Take care of the apartment
5. No animals
6. No smoking
7. Guests staying in the apartment should be reported
8. Night silence
9. Monthly fee 80 EUR per room
10. Close cooperation with a family assistant





THE 1st MONTH IS FREE

80 EUR PER ROOM

INDIVIDUAL DATE OF  
PAYMENT

500+  
BLOKADE

BOOK OF PAYMENT

+ GUESTS FEE  
+ MEDIA EXCESSION  
+ REPAIRS COSTS

ASSISTANT WORK ON:  
- DEBT MANAGEMENT  
- HOME BUDGET MANAGEMENT  
- SKILL TO USE FLAT  
- LOCAL INTEGRATION

**TRAINING FLATS  
BLENDED METHOD**

NO DEBT – FLAT  
CHANGE POSSIBLE

GOOD COOPERATION-  
APPLICATION FOR SOCIAL FLAT





## results of the survey: CULTURAL IDENTITY & CHANGES IN SOCIAL RELATIONS

! changing the status of **community leaders** and the **situation of women**, redefining relations with the local environment, including the attitude of children and youth to the education process!

- **appreciating the comfort of life VS longing for community**
- **more free time** - idleness, boredom, watching TV
- **disperse the community** - they miss spending time together (preparing meals, listening to music, singing, dancing), traditional celebration, direct contacts are replaced by cell phones and social media, meetings with relatives in the Market Square
- **future perspective** - emphasis on education, no vision of the future, no dreams
- **ownership** - "being at someone's home" - modest decorating of apartments, attachment to televisions, radios, telephones



BUDGET





# THANK YOU

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