# Peer work in health settings

**Barcelona Primay Health Care Services** 

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FEANTSA's WEBINAR DECEMBER 14TH



CAP Raval Sud (Drassanes)







-1500 assigned patients
-35-40 daily visits (25 in person)
-1 emergency day per week (40-50 visits)

Primary care practitioner (GP)



About 1000 new different users every year.





CAS Baluard group activity

### MEDICAL POINT OF VIEW

- Lack of knowledge about:
  - Homeless people reality.
  - $\circ$  Harm reduction facilities.
  - $\circ~$  Training on addictions.
  - Sensitivity to work in a peer-to-peer team.

1 "Quan les persones sense sostre arriben a un centre sanitari acostumen a arribar-hi en situacions molt crítiques" Daniel Roca metge familia CAP Drassanes

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Spread the word...

## Effective Medical Care for Homeless people

- Accessibility.
- Create a solid relationship bond based on trust and credibility.
- Leave medical offices.
- Establish a fluid coordination with the rest of medical and social services.
- Real multidisciplinary work.
- Peer workers training in health issues.
- Peer work team integration.
- Engagement to specific health programmes (HCV, STD, TBC...)

## From volunteers to peer-to-peer

## workers!!!



#### Collaboration between Arrels Foundation and CAP Raval Sud



#### CAS Baluard



#### THANK YOU!!!