

DEPAUL

Homelessness has no place

Homeless Health Peer Advocacy Programme (HHPA)

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What do we do?

We are 5 peer advocates who have all experienced homelessness working as part of the HHPA service advocating and accompanying service users to health appointments. All service users in the programme are all currently living in homeless accommodation.

The goal of the service is to reduce hospitalisations, help people with their health care needs and empower people to attend hospital appointments independently.



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Why does peer work have a place?

Peer workers have a place in services because of their lived experience.

Peer workers have a place in making services more service user friendly, they have compassion and empathy because of their experiences.



Why is peer advocacy important?

1. Common ground with Peer Advocates.
2. Motivation and inspiration to service users
3. Easier to build relationships
4. Been through similar situations and mutual understanding.
5. Bridge between doctors, service users and service.



Issues that service user's face:


1. Discrimination.

'The Doctors don't respect me and they discriminate against me' – HHPA Service user from the travelling community.

2. Not understanding the challenges they are facing.

'I don't have a next of kin'- HHPA service user



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3. Service users not understanding the appointments.
 4. Not having access to a medical card.

Thank you
for
listening 😊



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